TSSA: Enhancing Public Safety In Ontario

Ontario Petroleum Contractors Association AGM
Toronto, March 8, 2017

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Fuels Safety Program Organization

- Inspection
  - 5 regions
    - Eastern - Mike Goldberg
    - Northern – Guy Castagne
    - Golden Horseshoe – Sat Virdi
    - Central – Mark Schubert
    - Western – Mike Davis
- Training & Certification – Ruud Berkel
Fuels Safety Program Organisation

• Engineering
  – Liquid Fuels – Ann-Marie Barker
  – Environmental – Stephen Hoyle
  – Fuel Oil – Raphael Sumabat
  – Commercial Buildings Inspections Program – Nina Nasiri
  – Natural Gas – Marek Kulik
  – Propane – Solomon Ko
  – Field approvals – Fedja Drndarevic
  – Pipelines – Kourosh Manouchehri
  – Digester and Landfill – Nina Nasiri
  – Variances – Richard Huggins
  – Vehicle Fuels – Brigit Gillis
  – Mobile Food Carts – Ted Clark & Richard Huggins
Liquid Fuels – State of Compliance

- Liquid fuels and propane compliance assessed through periodic inspections
- Natural gas compliance assessed through contractor audits

<table>
<thead>
<tr>
<th>Compliance Rate</th>
<th>FY 12/13 Rate</th>
<th>FY 13/14 Rate</th>
<th>FY 15/16 Rate</th>
<th>Results End of FY 15/16 and Q2FY16/17</th>
</tr>
</thead>
<tbody>
<tr>
<td>Liquid Fuels</td>
<td>↓0.61%/quarter</td>
<td>↓0.70%/quarter</td>
<td>↑0.88%/quarter</td>
<td>33% [15% to 58%]</td>
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<td></td>
<td>↑1.17%/quarter</td>
<td>37% [17% to 55%]</td>
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<tr>
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<td>at end of October 2017</td>
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<tr>
<td>Propane</td>
<td>↑1.16%/quarter</td>
<td>↑1.34%/quarter</td>
<td>↑0.48%/quarter</td>
<td>69% [43% to 84%]</td>
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<td></td>
<td></td>
<td></td>
<td>No trend</td>
<td>74% [43% to 84%]</td>
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<tr>
<td>Natural Gas</td>
<td>↓0.51%/quarter</td>
<td>↓0.27%/quarter</td>
<td>↑0.33%/quarter</td>
<td>56% [52% to 68%]</td>
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<td>↑0.37%/quarter</td>
<td>57% [51% to 66%]</td>
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Key Findings and Themes across all Stakeholders

1. **Common themes are evident in the Regulatory Sector** – Risk based Decision Making, customer awareness, collaboration with government, Modernization and Information Sharing seen as common trends

2. **Government Priorities impact TSSA** – Open for Business, Open Government, and economic development relate to TSSA’s operations

3. **External factors are impacting TSSA and Regulated Sectors** – Regulatory Framework changes, rapidly evolving technology, and societal trends impact TSSA and the organizations which TSSA regulates

4. **Outside Fuel Safety, performance targets across regulated sectors are being met** – Carbon Monoxide is viewed as the top public safety risk, and fuel safety factors comprise three of the top four priorities

5. **Relationships with Councils are generally positive** – Two way communication and increased connectedness is critical to their success
Features of a Modern Regulator

Collaborative
Support decision making and build trust by engaging the right stakeholders at the right time.

Informed
Base decisions on evidence while considering regulatory impact.

Innovative
Use a leading and flexible suite of tools to achieve compliance.

Effective
Measure impact of regulations and initiatives on policy goals and outcomes.

Transparent
Make information available to stakeholders to empower others to make safe decisions.

Credible
Have proper oversight, consistency and continuity in regulation as well as required enforcement.
TSSA’s Plan On A Page

OUR FUTURE
To enhance safety where Ontarians live, work and play

VISION
A valued authority for a safer Ontario

STRATEGIC GOALS
- Service excellence
- Integrated regulatory framework
- Leading organizations
- Safe communities, active partners

FOUNDATIONAL ENABILERS
- Competent employees
- Financial resources
- Comprehensive emergency management plan

VALUES
- Integrity
- Leadership
- Accountability
- Openness
- Innovation
- Collaboration

PUTTING PUBLIC SAFETY FIRST